SWEDX

User's Guide
XV1- 32" , 40" ,46"
LCD-TV
European Version
V. MST28V5

Introduction

Thank you for buying SWEDX XV1-xx LCD-TV. Please read this manual thoroughly before operating the TV. Make sure the display was not damaged in transit. Should the TV be damaged, please contact your dealer and do not install it. Check that you have all the accessories according to the model.

Safety precaution

- Do not place the TV on unstable places, from which it may fell off.
- Do not expose the TV to extreme temperature and humid environment.
- Avoid subjecting the TV to direct sunlit and other heat sources.
- Do not put the TV into any liquid.
- Do not put anything inside the TV, or place water container on top of the TV.
- In thunder rainy days (especially with lightening), please plug out the power plug and antenna plug.
- Do not step on the power cable, or tangle them together
- Avoid overload of the exterior electric outlet to prevent fire hazard of electric shock.
- Clean the TV with dry and soft cloth (without evaporative matter).
- If your TV is broken, do not repair it by yourself, but contact the maintenance personnel.
- If the remote control is left unused for a longtime, please take the batteries out and store them in dry places.
- Avoid dropping the remote control.
- If the LCD TV is installed for exhibition purpose, please do not place the overheated part on the ground or carpet to prevent accident.

Please install the TV at proper position, such as wall or ceiling. Please install it under the guidance of professional staff. (When used or exhibit, please do not place the TV horizontally or vertically on the ground.)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:(1)this device may not cause harmful interference, and (2)this device must accept any interference received, including interference that may cause undesired operation.

This equipment should avoid from water drops and things that fill with liquid, such as vases, cannot be placed on this equipment.

This equipment is predeterminated to work constantly (unless adding switch on this equipment) Please disconnect the power cord if this equipment will not be used for a long time

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Basic operation

- Use AC 100--240V 50-60 Hz power outlet for the TV power supply.
- If the screen of TV is not on, please press the power button on the remote control or on the TV.
- If you want to shut off the TV temporary, please press the power button on the remote control or on the TV.
- If you want to shut off the TV completely, please switch off the power ON/OFF.
- In TV/AV state, the TV will enter idle state if there is no signal input within 15 minutes.
- In PC state, the TV will enter idle state if there is no signal input within 2 minutes.
- The setting and tuning of picture and sound will be saved when the TV is shut off, which will be working in the pre-shut off state when the TV is turn on again.
- If PC signal source is used, please first set the resolution of the PC display card as the following modes: (1024*768 60 Hz, 800*600 60 Hz, 640*480 60 Hz)
- If there is line-by-line output of the signal used by the user, signal source with line-by-line output is recommended.

Preparation

- Put the TV on a stable surface.
- Do not fix the TV with others fixations than those provided or suggested by the manufacturer.
- If you have a wall mount, check that it is steady.
- Do not place any material on the TV.
- Do not block or cover the ventilation openings on the TV.
- The TV must be plugged with a tension source of 110-240 volts and 50 Hz.
- Power cord and cables must be properly routed and protected to prevent people from stepping on them and causing the TV to fall.
- Keep the power cord away from any heat source. Possible fire hazard.

Heating sources and humidity

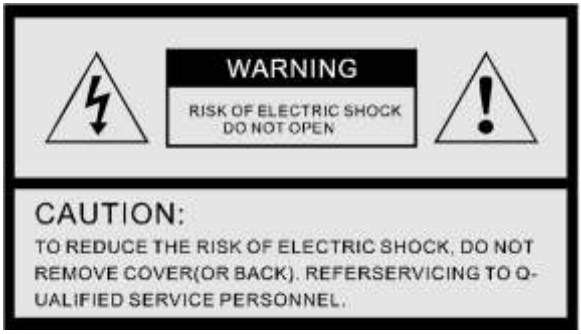
- Keep the TV dry and away from humidity.
- Keep the TV away from heat sources.

Cleaning and maintenance

- Unplug the TV before cleaning it. Do not use solvents or liquids to clean the TV.
- Only clean the TV with a soft and dry cloth.
- In case of troubleshooting, do not use spare parts other than those suggested by the manufacturer. Using inadequate spare parts can lead to electric shocks, short-circuits fire or others incidents. Please contact a technical authorized by SWEDX brand.

Departure in holidays

- Unplug the LCD-TV during lightning storms or when unused for long periods of time.


WARNING
RISK OF ELECTRIC SHOCK
DO NOT OPEN
CAUTION:
TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER(OR BACK). REFERSERVICING TO QUALIFIED SERVICE PERSONNEL.

WARNING:
TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPARATUS TO RAIN OR MOISTURE.

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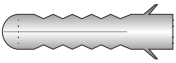
Contents

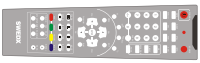
XV1-32**-***



x 4 Plug

x 4 Screw A

x 4 Screw B



x 1 Remote control

x 1 2Pack AAA Battery

x 1 User manual

x 1 AC cable

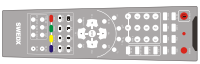
x 1 Aerial cable

XV1-40**-*** & XV1-46**-***

x 6 Plug

x 6 Screw A

x 6 Screw B



x 1 Remote control

x 1 2Pack AAA Battery

x 1 User manual

x 1 AC cable

x 1 Aerial cable

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Specification

		XV1-32	XV1-40	XV1-46
Display	Aspect Ratio	16:9	16:9	16:9
	Resolution	1366x768	1366x768	1366x768
	Brightness (cd/m2)	500	500	500
	Contrast	1200:1	1200:1	1200:1
	Maximum Rate	100 MHz	100 MHz	100 MHz
	Viewing Angle(U/D/L/R)	90/90/90/90	90/90/90/90	90/90/90/90
	Response Time(ms)	8 ms	8 ms	8 ms
Supported Signals	Analog PC	H Frequency Range: 20 - 82 kHz V Frequency Range: 55 - 90 Hz Maximum resolution> 1280x1027 60Hz Maximum pixel rate> 110 MHZ		
	Digital PC (HDMI Mode)	H Frequency Range: 20 - 82 kHz V Frequency Range: 55 - 75 Hz Maximum resolution> 1280x1027 60Hz Maximum pixel rate> 165 MHz DTV mode support> 480i/576i, 720P, 1080i		
	CVBS, S-Video	NTSC-M. PAL-BGHI. NTSC-4.43. SECAM. PAL-60.		
	Component	1080i. 720P. 480i/576i. 480P/576P.		
	TV	All PAL / NTSC / SECAM Systems		
Connections (Video)	TV	ANT In (75 ohms coaxial cable)		
	Digital TV Component1	Y/Pb/Pr 1 SD Component RCA (75ohms 0.1/1.0 Vp-p)		
	Digital TV Component2	Y/Pb/Pr 2 SD Component RCA (75ohms 0.1/1.0 Vp-p)		
	Av1	SCART1 AV In (75ohms 0.1/1.0 Vp-p) CVBS,RGB,RF Out		
	Av2 / Av3	CVBS 1&2 Composite RCA IN (75 ohms 0.1/1.0 Vp-p)		
	S-Video	S-Video In		
	PC Analog	DSUB In (Analog) 75 ohms ± 10%. 0.7Vp-p ±5%)		
	HDMI	HDMI in (TMDS)		
Connections (Audio)	TV	Tuner SIF In		
	SCART1	SCART1 Stereo Sound In (500mVrms)		
	Av1 / Av2 CVBS 1 & 2	RCA 1 & 2 Stereo Sound In (500mVrms)		
	PC	Stereo Audio Line In (500mVrms)		
	S-Video	RCA Stereo Audio Line In (500mVrms) - Shared RCA		
	Component 1 & 2	Stereo Audio Line Out (500mVrms)		
TV	Tuning System	PAL / SECAM / System		
	Tuning Range	48.25MHz-855.25MHz		
	No of Programs	200 Channels		
	Sound System	BG, DK, I, L, Auto		
	MTS Support	Mono / Stereo/ NICAM / Bi-lingual		
	Color	16.7 million		
OSD	OSD Type	Graphic & text		

		XV1-32	XV1-40	XV1-46
Power	Power Supply	100-240V(AC)		
	Power Consumption	Normal < 190.0W	< 270.0W	< 310.0W
	Power Consumption	Stand-by < 5W	< 5W	< 5W
	Power Input	110-240 V	110-240 V	110-240 V
Dimension Weight	Dimension w/o base	921x550x76 mm	1131x662x110 mm	1260x720x110mm
	Dimension with base	921x550x185 mm	1131x697x190 mm	1260x753x110mm
	Weight	23 kg	26 kg	30 kg

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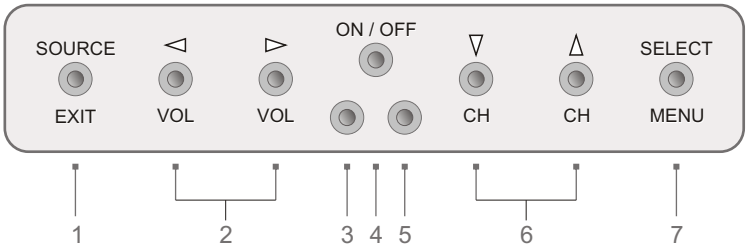
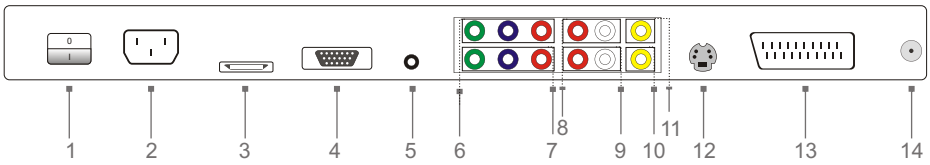
Control buttons



1. Source/Exit: Choose the input source / Exit the OSD menu
2. Vol: Decrease and increase the audio volume / Navigate the OSD menu
3. LED: Power indicator
4. ON / OFF: Power switch
5. IR: Remote control receiver
6. CH: Zap the channels / Navigate the OSD menu
7. Select/Menu: Select in the OSD menu / Activate the OSD menu.

- 4 - Connections on the rear of the LCD-TV



1. Power switch On/Off
2. Power connector — AC power input terminal 110-240 Volt
3. HDMI connection — High-definition multimedia interface
   Note: Acceptable video signal 480P/576P/720P/1 080i b)D-SUB
4. PC/VGA connection — Input terminal of simulation signal of PC
5. PC/ VGA Audio-in — Sound input terminal of VGA
6. DTV Component 2 (YPbPr) — Color difference component input terminal
7. DTV Component 1 (YPbPr) — Color difference component input terminal
   Note: Acceptable video signal 480P/576P/720P/1080i
8. Audio in for DTV Component 2 (YPbPr) & Video in 2
9. Audio in for DTV Component 1 (YPbPr) & Video in 1 & S-video
10. Video 2 — Composite video input terminal
    Note: Acceptable video signal 480i/480P/576i/576PI
11. Video 1 — Composite video input terminal
    Note: Acceptable video signal 480i/480P/576i/576P
12. S-video — Color and brightness separation input terminal
13. Scart 1 / RGB — For European model
14. Antenna input — close circuit TV network port (75 Ohm VHF/UHF)

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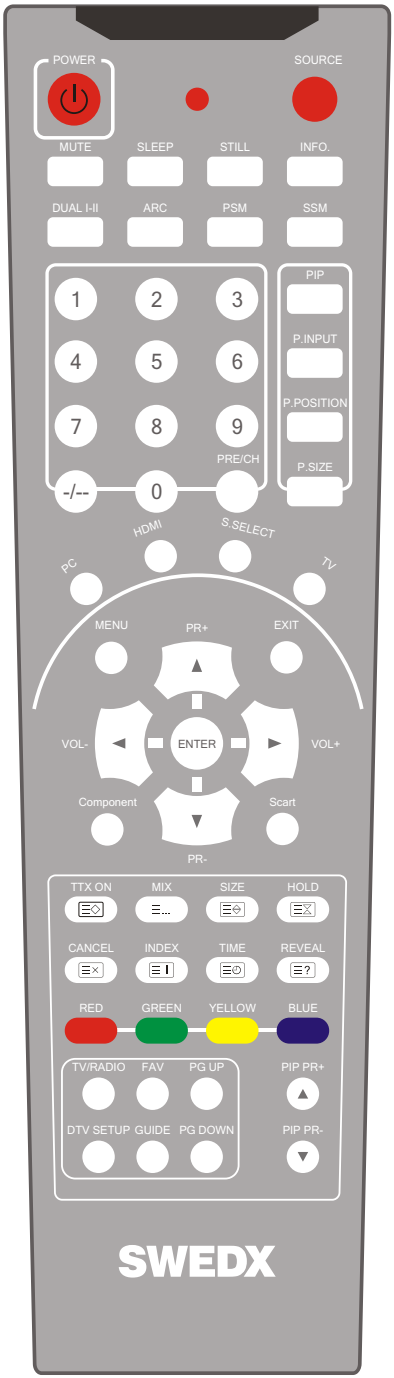
SWEDX

Remote Control

Key Name	Operation
Power Key	▪Power on / off
Menu Key	▪Activates main OSD when no main OSD activated ▪Navigates parent menu when main OSD activated ▪Stops auto frequency search ▪Activates source select OSD when no main menu activated.
Select Key	▪Changes input source that selected by source select navigation ▪Executes function by OSD help commands when main OSD activated ▪Activates child menu when child menu exists.
Up Key	▪Increases program number & tune channel when no OSD activated. ▪Navigates input source when source OSD activated ▪Executes function by OSD help commands when main OSD activated ▪Navigates previous menu when main OSD activated.
Down Key	▪Decreases program number & tune channel when no OSD activated. ▪Navigates input source when source OSD activated. ▪Executes function by OSD help commands when main OSD activated ▪Navigates next menu when main OSD activated.
Left Key	▪Decreases speaker / headphone sound volume when no OSD activated. ▪Executes function by OSD help commands when main OSD activated ▪Decreases values of user menu when main OSD activated.
Right Key	▪Increases speaker / headphone sound volume when no OSD activated. ▪Executes function by OSD help commands when main OSD activated ▪Increases values of user menu when main OSD activated.



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Remote Control

Key Name	Operation
Info	▪Displays input source information
Sleep Time	▪Displays current sleep timer value by minute when no sleep timer OSD activated ▪Setup minimum sleep timer value more than current sleep timer value when sleep timer OSD activated. ▪If sleep timer is maximum value, disables sleep timer.
Mute	▪Toggles speaker/headphone sound mute status..
Source	▪Activates source change OSD when source change OSD is not activated.
	▪Deactivates source change OSD when source change OSD is activated
PSM	▪(Picture Standard Mode)Displays picture standard when picture standard OSD is not activated.
	▪Changes picture standard when picture standard OSD is activated.
SSM	▪(Sound Standard Mode)Displays sound standard when sound standard OSD is not activated. ▪Changes sound standard when sound standard OSD is activated.
ARC	▪Displays aspect ratio of image when aspect ratio OSD is not activated. ▪Changes aspect ratio when aspect ratio OSD is activated.
STILL	▪Toggles status between motion and still image.
PRE_CH	▪Changes to last tuned program.
Dual I-II	▪Displays MTS of sound format when MTS OSD is not activated. ▪Changes sound format when MTS OSD is activated.
Pip	▪Toggles PIP status
Pip Select	▪Changes PIP input sources when PIP is on
Pip Size	▪Changes PIP image size when PIP is on.
Pip Position	▪Changes PIP position when PIP image size is not double screen.
HDMI	▪HDMI input source.
S.Select	▪Selects main / PIP sound source when PIP is on.
PC	▪Changes to PC / DVI source. If current input source is PC, input source is changed to DVI.
TV	▪If current input source is not TV, changes to TV input source.
0~9	▪Enters digit value to change program directly.
Component	▪Component input source. ▪
Scart	▪Scart input source.
TTX: RED GREEN CYAN YELLOW	▪Sends TTX Red / Green / Cyan/ Yellow command.
TTX Hold	▪Holds current TTX page.
TTX ON	▪If main input source is TV that includes TTX information, enters TTX display mode.
TTX MIX	▪If TTX mode on, toggles TTX mix and TTX full display mode.
TTX Store	▪Stores ROW24 page to non-volatile memory in LIST mode.
TTX Update	▪Updates pages.
TTX Time	▪Displays time/date information.
DTV Setup	▪No function for this LCD-TV.
GUIDE	▪No function for this LCD-TV
TV/RADIO	▪No function for this LCD-TV.
FAV	▪No function for this LCD-TV
PG Up/Down	▪No function for this LCD-TV.
PIP CH Up/Down	▪Increases/Decreases channel if pip video is TV or Digital TV.

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Teletext function

TXT/CC: Press TXT/CC to enter teletext state and display teletext page.

If want to display image and teletext page at the same time, press this button again.

If want to exit teletext state, press this button again.

When teletext page is displayed on the screen, you can select relevant function by using the remote control.

SUBPAGE: is refer to the subpage of teletext page, i.e. subcode page. When it is pressed, the screen display the requirement of subpage code entry. If there is no subpage, it will not be displayed. In most case, there is no subpage.

HOLD: press it once to keep the display of the page, and press it again to exit hold state.

CANCEL: do not display the content of the page, but only the channel image. Press it again to display the content of the page again.

A or 'V button on the remote control can be used to display the content of previous or next page.
Number buttons on the remote control can be used to get to a certain page.
Press the red, green, blue and yellow button on the remote control, the page of relevant color displayed on the lower part of the screen.

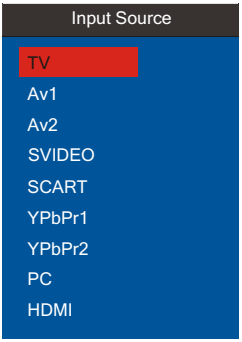
SIZE: press it once to enlarge the content on the upper part of the page, and press it the second time to enlarge the content on the lower part of the page, and the third time to resume normal display of all the contents on the page.
REVEAL: press it once to display the concealed text, press it again to close the display of concealed text.

INDEX: press it once to display the index for all the teletext page.

Basic Operation

Turning LCD-TV On And Off
Press Power button on the remote control. The PDP/LCD will turn on and you will be ready to use its features. You can also use the Power key on the front panel.

Select Source
Press Source button on the remote control. Then you can see the source list menu shown to the right. Press CH+ / CH- button on the remote control to select the source.



Volume Control
Press VOL+ / VOL- button on the remote control to adjust the volume level.
Press MUTE button on the remote control when you need to mute the sound.

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OSD Menu Structure

- OSD (On Screen Display) allows users to control or adjust various features and settings in accordance with his/her preferences.
- Press the MENU/ENTER button on the remote control to see the main OSD menu.

Example of OSD Menu:

- Main Menu: Press the MENU/ENTER button on the remote control to enter the main OSD menu. First, select Main menu item you need with CH+ & CH- button. To select a main menu items, just press VOL+ or MENU/Enter button on the Remote Control.
- Sub Menu: Each menu item has its own sub menu items to set.
- Sub Menu items:

  A : If there is no ► part, the item has an under menu. You can enter the under menu and adjust an item you need. Select sub-menu item with CH+ / CH- button on the remote control and press VOL+ or MENU/ENTER button to enter the submenu.

  B: If there is a ► part, you can set the item by selecting ►.

PICTURE

Picture

1. Press MENU/ENTER button to display the main OSD menu.
2. Select the picture main menu.
3. Press MENU/ENTER to enter the sub menu.
4. Select Picture mode and press MENU/ENTER button to enter the sub menu. Then the picture popup window appears.
5. Select the Picture mode with CH+/CH- button and press MENU/ENTER button.
6. Press Exit button to return.

OSD USER FUNCTIONS

Picture menu

Picture Mode	Normal / Vivid /	Soft User
Brightness	0 - 100	
Contrast	0 - 100	
Saturation	0 - 100	
Sharpness	0 - 100	
Hue	0 - 100	
Color Temp.	Warm / Coo / User	
Scale	4:3 / 16:9 / Zoom1 /Zoom2	

Sound menu

Use same navigation way as in the picture menu to navigate the sound menu.

OSD USER FUNCTIONS FOR SOUND MENU

Sound	Sound mode	Normal Movie News USER
	Volume	0 - 100
	Bass	0 - 100
	Treble	0 - 100
	Balance	-50 - +50
	Surround	ON/OFF

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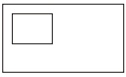
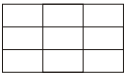
PIP menu
Use same navigation way as in the picture menu to navigate the pip menu.

OSD USER FUNCTIONS FOR PIP MENU

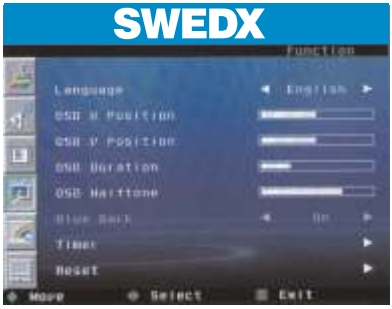
Window	Sound source MAIN
	Sound source PIP
Main source	See function note
PIP source	See function note
PIP size	Small
	Medium
	Larg
PIP position	
PIP mode	OFF, PIP, POP, 9WIN
PIP swap	Swap PIP to Main
3D NR	OFF, LOW, MID, HIGH

3D NR is available only in TV mode (PIP off).

PIP FUNCTION DIAGRAM

Function	Description		
Main & PIP Input Conditions	**Main Group** TV Av1 Av2 S-video Scart	**Sub Group** Ypbpr1 Ypbpr2 PC HDMI	It is possible to watch a source from the main group together with a source from the sub group. Example, TV+PC, or AV2+Ypbpr1.
PIP **POP** **9WIN**	**PIP** 	**POP**	**9WIN**  Available only in TV mode
PIP Size & position	In PIP mode it is possible to change the size and the position of the PIP. Size: Small, middle and large. Position: Top-left, Top-right, Bottom-right and Bottom-left.		

Function menu
Use same navigation way as in the picture menu to navigate the function menu.



OSD USER FUNCTIONS FOR FUNCTIONS MENU

Language	
OSD H Position	
OSD V Position	
OSD Duration	5-60 seconds
OSD Halftone	0-100 %
Blue Back	On/Off
Timer	
Reset	

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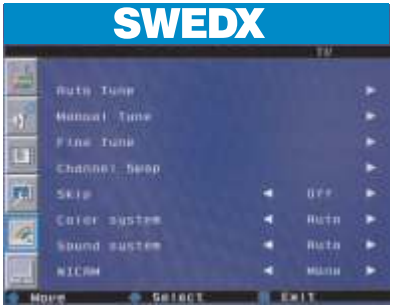
TV MENU

Use same navigation way as in the picture menu to navigate the TV menu.



OSD USER FUNCTIONS FOR TV MENU

Auto Tune	
Manual Tune	
Fine Tune	
Chanal Swap	
Skip	ON/OFF
Color System	AUTO
	PAL
	SECAM
Sound System	AUTO
	D/K
	B/G
	I
	L
Nicam	Mono

In order to receive TV program, signal should be receivedfrom one of the following signal sources:

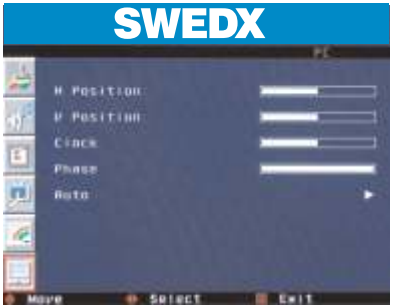
- Outdoor antenna.
- Cable TV network
- Satellite broadcast network

1. In these three cases, the input cable of antenna or TV network should be plugged in the 75 Ohm coaxial cable jack at the rear side of LCD TV.
2. If you are using indoor antenna and the effect of TV program is not satisfactory, you can adjust the position of the antenna until the picture is clear.

When installing LCD TV, please use special 75 Ohm coaxial Cable. If other coaxial cable is used, there may be noise and image disturbances.

PC menu

Use same navigation way as in the picture menu to navigate the PC menu.



OSD USER FUNCTIONS FOR PC MENU

- H Position
- V Position
- Clock
- Phase
- Auto

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Wall mode

Drill the holes. The distance between the holes centers is given below according the model. Install the plug, part A and the screws according to the drawing to the right. Install the Parts A according to the drawing above.

Install the screws A on the rear of the LCD-TV.

It is strongly recommended that you connect all connections cables before hanging the LCD-TV on the wall.

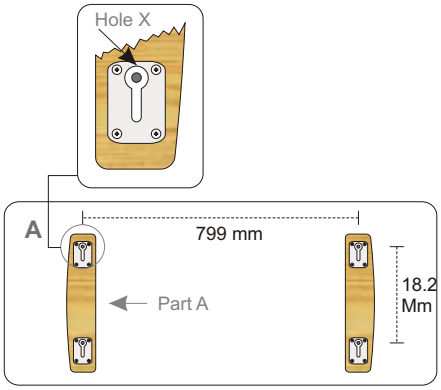
Hang the LCD-TV on the installed Parts A. The screws on the rear would fit in the Holes X on Parts A. After fitting the screws to the holes let the LCD-TV slide down to the limits on Parts A.

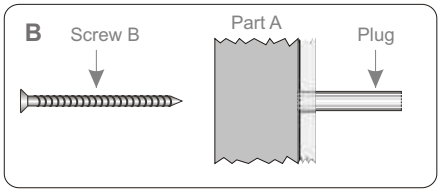
Distance between holes:

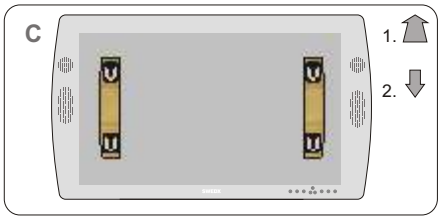
XV1-32: (799 mm horizontally and 182 mm) 4 holes.

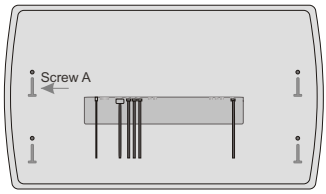
XV1-40: (1021 mm horizontally and 50 mm between the first and the second holes from the top and 100 mm between the second and third holes from the top. See Drawing D below) 6 holes.

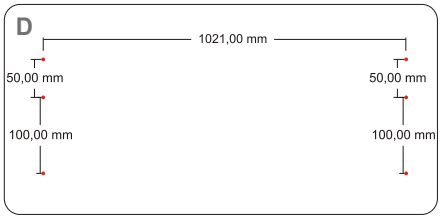
XV1-46: (1143 mm horizontally and 50 mm between the first and the second holes from the top and 100 mm between the second and third holes from the top. See Drawing D below) 6 holes.

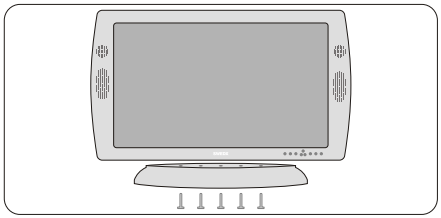












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Troubleshooting

Before contacting SWEDX service or your dealer, perform the following simple checks. If you cannot solve the problem using the instructions below, note the model and serial number of your set and contact your local dealer.

No sound or picture	Check that the mains lead has been connected to a wall socket. Check that you have pressed the POWER button on the front of the TV. Check the picture contrast and brightness settings. Check the volume.
Normal picture but no sound	Check the volume. Check whether the MUTE button has been pressed on the remote control.
No picture or black and white picture	Adjust the color settings. Check that the broadcast system selected is correct.
Sound and picture interference	Try to identify the electrical appliance that is affecting the set and move it further away. Plug your set into a different mains socket.
Blurred or snowy picture, distorted sound	Check the direction, location and connections of your aerial. This interference is often due to the use of an indoor aerial.
Remote control malfunctions	Replace the remote control batteries. Clean the upper edge of the remote control (transmission window). Check the battery terminals.
“No signal” message is displayed.	Check that the signal cable is firmly connected to the source input. Check that the source are turned on.
On PC mode, “Not Supported Mode” message is displayed.	Check the maximum resolution and the frequency of the video adapter..
The image is too light or too dark.	Adjust the Brightness and Contrast.

Warranty and Service
The following terms apply only to new "in the original carton" SWEDX products marketed and distributed by SWEDX, which are purchased and used by the original consumer purchaser. This information is subject to the terms and conditions of the written SWEDX warranty statement included with each product, and are available for examination from the dealer prior to purchase.

Depending on the model, your terms and conditions may be different from those shown below, and this information is subject to change without prior notice. Unless specifically stated otherwise, used and reconditioned products that are resold have no warranty from SWEDX and are considered sold "AS-IS", however, the selling dealer may offer additional service options.

Warranty for SWEDX TFT-LCD TV:
Check with your dealer for the warranty period.

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What the warranty covers:
SWEDX warrants your SWEDX display(s) against defects in material and workmanship during the warranty period from SWEDX factory delivery date shown in the shipping documents. If a product proves to be defective in material or workmanship during the warranty period, SWEDX will, at its sole option repair or replace the product with a similar product, provided the purchaser adheres to certain return authorization procedures and guidelines. SWEDX reserves the right to charge customer in case of warranty conditions not are fulfilled.

Who the warranty protects:
This warranty is valid only for the first purchaser.

What the warranty does not cover:
1. Any product which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
   A. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
   B. Repair or attempted repair by anyone not authorized by SWEDX.
   C. Any damage of the product due to shipment.
   D. Removal or installation of the product.
   E. Causes external to the product, such as electric power fluctuations or failure.
   F. Use of supplies or parts not meeting SWEDX specifications.
   G. Normal wear and tear.
   H. Any other cause which does not relate to a product defect.
3. Cosmetic damage by purchaser, such as markings, discoloration, scratches, dents, anti-theft devices markings, gouges or any other defacement.
4. Physically damaged products by purchaser, such as broken PCB, Housing, damaged LCD Module.
5. No Defect Found (product returned to SWEDX as defective but failure is not duplicated by SWEDX's test method.)
6. The product is not in accordance with the fault in the application
7. Timber is a lifelike natural material which can cause some little changes in the precision of the produced product such as small openings line beside the connecting point and some other small changes which are out of SWEDX control and don't make any effect for the product functionality.

Dead on Arrival (DOA)
If the product fails within the manufacturer's DOA period, a replacement product will be offered.

Before contacting us:
In many cases, your TV may not need repair. Before you contact us, please consult the troubleshooting section in your user's manual or SWEDX's FAQ webpages at (http://www.swedx.com/support/faq.htm) to see if you can easily remedy the problem yourself.

How to get service:
1. For information on obtaining warranty service, contact SWEDX dealer (the place where you bought your product) in first choice. If for any reason you can not contact your dealer, please contact SWEDX Customer Service by emailing to support@swedx.com or call SWEDX at the telephone number of +46-8-4418444. To obtain warranty service, you will be required to fill out RMA Request Form (return merchandise/material authorization) available on side 19 of the user's manual, or on the following address (http://www.swedx.com/support/rma.htm) to provide:
   A. Your information.
   B. Reference of your purchase and copy of your invoice confirming your warranty.
   C. Product information.
   D. A description of the problem.

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2. If the contact is made with SWEDX Customer Service, SWEDX will contact the customer upon receipt of the RMA Request Form and issue a RMA number within normally 48 hours, and give the customer further instructions.

SWEDX technical support services:
During the period of product warranty, we support your basic configuration, setup and troubleshooting questions, and when required, we provide you with all instructions on how to return your product for repair. For support inquiries, please call +46-8-4418444 or e-mail us at support@swedx.com RMA program is subject to changes at any time without prior notice. The above policies are for warranty service and the customer will be responsible for any costs associated with non-warranty conditions such as control test, shipping and administration costs etc.

SWEDX reserves the right to make final decisions regarding problem determination and the appropriate service option. Exchange units assume the remaining warranty of the original product. Please refer to your SWEDX Limited Warranty Statement for complete terms and conditions, as some models have other terms and conditions. Some limitations and restrictions apply and these programs are subject to change without prior notice.

Limitation of liability
If your SWEDX product fails to work as warranted above, your sole and exclusive remedy shall be repaired or replaced. SWEDX's maximum liability under this limited warranty is expressly limited to the lesser of the price you have paid for the product or the cost of repairing or replacement of any hardware components that malfunction in conditions of normal use. SWEDX is not liable for any damages caused by the product or the failure of the product to perform, including any lost profits or savings or special, incidental, or consequential damages. SWEDX is not liable for any claim made by a third party or made by you for a third party.

This limitation of liability applies whether damages are sought, or a claim made, under this limited warranty or as a tort claim (including negligence and strict product liability), a contract claim, or any other claim. This limitation of liability cannot be waived or amended by any person. This limitation of liability will be effective even if you have advised SWEDX.

RMA Request Form			
Your information			
Name/Company Name			
Address			
City / State / Zip			
Contact Name			
Title			
Daytime Phone		Fax	
E-mail Address			
Product Information			
Numbers of Units Returning	i.e."Invoice Number", "Order Number", etc.		
Reference Number(s)			
Model ID			
Problem Description			

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